

# SHRI BINZANI CITY COLLEGE

Umrer Road, Nagpur

## FEEDBACK ANALYSIS (2021-22)

### STUDENTS' FEEDBACK ANALYSIS:

Since three years, the College collects Feedback from the students in the online mode. The questionnaire deals with administrative, infrastructure, security issues in and around the Campus and the Teaching-Learning process.

Link of Questionnaire 1: Teaching – Learning  
<https://forms.gle/Dht7YMCr83427UcU9>

Link of Questionnaire 2: Administration, Infrastructure and Security  
<https://forms.gle/nGKhBxHhcTsdD4xT7>

### ANALYSIS:

#### **A. Teaching – Learning Process:**

Form 'A' dealt with the Teaching – Learning Process. 1092 students of UG and PG submitted the google forms:

Program	No of responses	% of responses
BA	258	23.7%
B. Com	215	19.7%
BBA	56	5.2%
B. Com (CA)	94	9.2%
MA (Pol Sc)	222	20.4%
MA (English)	46	4.2%
MA (Marathi)	62	5.7%
M. Com	136	12.5%

There were 5 options for all the questions: Best, Good, Above average, Average, Below average. For analysis, the report combines the values given in the 'best' and 'good' categories.

1. Command on language – 85.3%
2. Class Control – 85.8%
3. General Knowledge & Awareness – 82.2%
4. Regularity in teaching & in conducting practical – 80.1%
5. Skill of explaining difficult topics – 82.5%
6. Teachers' availability to solve problems – 73.2%
7. Teachers' behavior – 84.2%
8. Teachers' engaging extra classes – 78.7%
9. Teachers' attitude towards subject – 83.6%
10. Motivation for extra reading – 81.4%
11. Encouragement for participation in extra activities – 79.1%
12. Inclusion of discussion, questionnaire & tutorials in the teaching process – 75.6%

89.6% students stated that they are satisfied with the present syllabus of the program. The following suggestions were received from the students regarding changes in the syllabus:

- a. Finance related topics can be included in the BA courses
- b. Economics course needs some revision to include experiential learning
- c. FMA course should be removed.
- d. Courses like International Relations and Political Anthropology should be included in the syllabus

e. There should be MCQ pattern exam.

79.1% students said that teachers counsel them about career options and other issues. 91.6% students mentioned that the teachers conducted online classes regularly during and after the pandemic. 98.5% students stated that Google classrooms were created for courses taught by their respective teachers. 98% joined the Google classrooms for teaching – learning and assessment process.

62.5 % students stated that they participated in the Career Oriented Courses conducted by the College in the academic year 2021-22. The following students participated in the below-mentioned activities:

- a. Higher Learning Education Program – 42.7%
- b. UGC approved CoC of Web Designing and E-Commerce – 7%
- c. UGC approved CoC of ‘Communication Skills’ – 18.3%
- d. Value Added Courses by B. Com (CA) – 6.3%
- e. Spoken Sanskrit Certificate Course – 2.5%
- f. Certificate Course in Open Access Resources – 23.2%

Students also mentioned their interest in the following subjects and want more Certificate Courses in these subjects: Political Science, Marathi, HLEP, Communication Skills, Economics, Web Designing, Certificate Course, SQAC, MPSC / UPSC, Banking, Sociology, C++, Spoken Sanskrit and Indian Administration. 85% agreed that topics related to professional ethics, Gender, Human Values and Environment & sustainability were included in their curriculum. 78% students stated that the College includes the above-mentioned topics in the co-curricular activities on a regular basis. 77.9% students stated that the college provides opportunities for experiential learning in doing project work, 30.7% in Field Work and 21% in Internship.

### ***B. Curriculum, Administration, Infrastructure and Security:***

Form ‘B’ dealt with Curriculum, Administration, Infrastructure and Security measures of the College. 499 UG & PG students submitted the form.

- 85.5 % students stated that they received information of the College during the Student Induction Program ‘Vidyarambha’ held at the beginning of the session.
- Co-CURRICULAR ACTIVITIES: 97 % students are of the opinion that new Certificate Courses should be introduced in the College every year.
- 60% students are satisfied with the present syllabus prescribed by the University.
- 70.4% students have read the prospectus which is available on the website.
- 91.5% students get information of the various extension activities conducted in the college
- 79.4% students agree that the college is plastic-free.
- EXTRA-CURRICULAR ACTIVITIES: 87.7% students agree that the college conducts eco-friendly activities like Tree Plantation, Rainwater harvesting
- 88.2% students know that the college organizes programs on Gender sensitization, Human Rights, AIDS Awareness and cleanliness.
- 68.5% students stated that the College conducts Students Exchange Program and 73.7% stated that the College conducts Faculty Exchange Program.
- SAFETY: 94% students feel safe in and around the College premises.
- PRINCIPAL: 91.9% students are of the opinion that the Principal is present in the College, and 84.3% state that they can directly approach the Principal. 93.5% state that their problems are solved by the Principal.
- OFFICE: 91.5% students state that the employees of the College behave properly with them.
- 87.6% students state that work related to office is addressed by them in the stipulated time.
- LIBRARY: 88.3% students state that textbooks and reference books are easily available to them, 86% students state that the catalogue is available to them to peruse. 92.7% state that they are satisfied with their interaction with the Library Staff.
- SPORTS: 89% students state that the College playground facility is available for them. 86.4% state that the Sports teacher is easily available in the College.

- 85% students state that the toilets are cleaned regularly and 93.5% state that there is facility of clean drinking water in the college.
- SUGGESTIONS by Students:
  1. Entry to outside Students should be restricted.
  2. Students should make optimum use of their time by gathering knowledge.
  3. Sports Ground and Running Track should be developed
  4. Information regarding various Sports should be given to students.
  5. College should conduct classes on Ved Shastra and on Epics like Ramayana and Mahabharat.
  6. All books should be made available for students in the library. Library administration should be good and Library should have more number of fans.
  7. Hostel Facility should be there.
  8. Parking shed for cycles should be made available.
  9. The College should start biometrics for students also.
  10. Annual Gathering and college trips should be conducted by the college.
  11. Information related to students should be circulated at the earliest.
  12. Regular cleaning of washrooms.
  13. Farewells should be conducted for all TY students.

### ***Conclusion:***

From the above Feedback the following analysis can be deduced:

1. Teachers need to be more accessible and available to solve the problems of the students.
2. Teachers should conduct more extra classes and extra-curricular activities to engage the students.
3. Teachers should include more discussions and tutorials in the TL process.
4. The above-mentioned suggestions given by the students should be considered.
5. More sessions on Career opportunities available in specific programs should be conducted.
6. Participation of maximum students in the Career Oriented Courses should be ensured by the teachers and mentors.
7. Courses like Spoken Sanskrit, CoC Courses and Bridge Course conducted by B. Com (CA) should be extended to all the programs.
8. Certificate Courses dealing with competitive exams, Banking, Communication Skills, Indian Administration should be started in the college. Courses on Vedshastra and epics can be conducted in the college.
9. Opportunities to do Field Work and Internships should be extended to the students.

### **Action Taken Report:**

The data of both the Feedback was analyzed. The following things are decided:

1. The details of the feedback received from the students were shared with all teachers. They were asked to take into consideration the needs of the students in the post corona period and design curriculum delivery accordingly.
2. The requirement of the new academic session in terms of new Certificate Courses, Extra and Co-curricular activities, Students/Faculty Exchange Programs and opportunities to do field work and internships are on the agenda of the College Council for further action.
3. Care has been taken to ensure restricted entry of outside students in the College premises.
4. Sports Ground and Running Track are being developed by the College.
5. Development of Library building and infrastructure is under consideration of the authorities.
6. Plan of cultural program including farewells for TY students is invited from the incharge. Of Cultural Cell.
7. Suggestions related to Library administration and infrastructure is informed to the concerned person.

Dr Sujit Metre  
Principal

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## TEACHERS' FEEDBACK ANALYSIS 2021-22:

The IQAC sought the Feedback of the Teachers for the academic session 2021-22. 10 permanent, 12 CHBs approved by University, 11 Adhocs and 02 Contributory teachers submitted responses.

Link of the Teachers' Feedback Form:

<https://forms.gle/r1p4aekk8Ueu36rt6>

The following teachers submitted their responses:

Dr Afroz Sheikh	Ms Amrapali Modak
Dr. Rajesh Alone	Dr. Alka Kolhe
Dr. Narendra Raghataate	Dr Sudha Jangid
Dr. Pranjali Kane	Dr. Vaishali Panhekar
Dr Sandip Tundurwar	Dr. Archana Anturkar
Dr. Narendra Gharat	Dr Rita Bhotmage
Dr. Sanjay R Choudhari	Dr Laxmi Charpe
Dr. Rajendra Naikwade	Dr Rayan T Mahajan
Dr. Swati Bhoyar	Mr Kishor Naitam
Mr Ritesh Agrawal	Dr Bhaskar Waghale
Mrs Priti Sahu	Shri Ashish Jha
Mrs. Mona Chandak	Mrs Rajashree Meshram
Ms Punam W. Bangde	Mrs Priya Joshi
Ms Pooja Jaiswal	Mrs Sonali Girhe
Dr Damayanti Mate	Dr Rupali Bhave
Mrs Harsha Shende	Dr Shrikant Shende
Mrs Shraddha Waghmare	Dr Sangita Somwanshi
Dr. Pallavi Rajankar	

02 teachers received Ph.Ds during the session, 17 papers were published in UGC Care Journals, 01 book was published, 17 Research papers were published in Peer Reviewed Refereed Journals, 03 teachers published chapters in books and 01 book was edited by teachers. 04 Research Papers were published in Conference Proceedings of International Conference and 01 in National Conference. Teachers attended 06 International Conferences (without papers) and 11 National Conferences (without papers). 01 Teacher is pursuing Minor Research Project sanctioned by ICSSR. 03 students are registered under Teachers who are Research Guides. 03 Ph.Ds were awarded to Research Scholars enrolled under the teachers and 01 student has submitted thesis. 02 International Conferences were organized by Sports and Library, 02 National Conference and 01 Seminar, and 02 Workshops were also organized.

## ANALYSIS:

1. 80.6% Teachers stated that they get job satisfaction, 83.3% stated that the College appreciates their achievements, and 94.4% teachers feel secure in and around the College.
2. 8.3% Teachers have forwarded complaints regarding unavailability of resources or wrong behavior. Their complaints were addressed in a stipulated time.
3. The following improvements were stated by the teachers about classroom infrastructure:

- New classrooms required
  - Digital classroom
  - New building and equipped gymnasium
  - Smart classroom
  - More number of fans in the classrooms
  - Change in electrical settings
  - New desks, benches and LCD
  - Cleanliness and proper daylight in the classrooms
  - New seating arrangement for teachers should be made
4. The following improvements were stated by the teachers in departmental structure:
- ACs in Computer department.
  - Presentable classrooms.
  - Water cooler, Toilet and Changing room in Sports & Physical Education
  - Cubicles for each teacher
  - Almirahs for each teacher
  - Separate room for department
5. The following improvements were stated by the teachers in washrooms and sanitation:
- Clean Washroom for staff in Computer Dept building
  - Washrooms should be cleaned regularly
  - Washrooms should be renovated.
6. The following improvements were stated by the teachers for drinking water and canteen facilities:
- Cleanliness in the Canteen
  - Supply of hygienic food
  - Library water cooler should be covered and properly maintained.
  - Affordable eatables for students
  - Separate seating arrangement for teachers and students in canteen.
  - Potable water in canteen
7. The following improvements were stated by the teachers regarding parking area and other facilities:
- Covered parking for Car parking and two-wheelers
  - Constant watch on students who remove seat covers and damage mirrors of the vehicles.
8. The following improvements were stated by the teachers regarding library infrastructure:
- Library building should be maintained properly.
  - Labeling of racks of books according to subjects
  - Books should be kept in proper order according to the subjects.
  - More number of fans in the library
  - Bigger Reading room and cleanliness in library.
9. The following improvements were stated by the teachers regarding sports and health department:
- Well-equipped gymnasium
  - Basketball ground
  - Rest room, Bed in case of emergency
  - First Aid Kit
  - Separate Changing room for girls & Lady teachers.

10. 91.7% teachers state that they get opportunity to express themselves and share ideas regarding college activities.
11. 74% teachers receive financial assistance for conducting programs, attending seminars, conferences etc.
12. 36.1% teachers are aware of the welfare schemes for staff in the College.
13. 86.1% teachers do not experience trouble to get permission for Duty leaves to attend FDPs, Refreshers, Orientation and STTPs.
14. 42.85% teachers have easy access to Service Books, Salary Registers, DCPS / GPS documents and Form No 16 Records.
15. 85.71% teachers are of the opinion that there is good coordination and transparency in the working of CDC, IQAC and CC.
16. 85.71% teachers receive cooperation from the stakeholders like the Management, Principal, HoDs, Co-teachers, Administrative Staff, Support Staff, Parents and Alumni.
17. 97% teachers have created Google Classrooms for the courses they teach for asynchronous learning.
18. Teachers face issues related to online teaching due to network failure. Some teachers also stated that the students are not sincere in attending online classes. Some of the teachers faced difficulties while recording the videos. Teachers also mentioned that the students are do not interact in online mode.

### **ACTION TAKEN REPORT:**

1. The suggestions of the teachers mentioned above in pt 3 to pt 9 were noted. They would be raised during the next CDC meeting.
2. Financial assistance to departments for conducting events / activities to be given to HoDs at the beginning of the year is under consideration.
3. Details of Welfare Schemes for the Teachers and Administrative Staff were circulated amongst the stakeholders through Whats app. The details are mentioned in the prospectus and on the Website too.
4. Wifi connection and the LAN connection are ensured to all teachers and administrative staff.
5. The creation of a recording room for video-making is under consideration.



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## ALUMNI FEEDBACK ANALYSIS 2021-22:

71 Alumni submitted the Feedback form in the academic year 2021-22. 45.1% (32) UG students and 54.9% (39) PG students were involved in Feedback. 43.7% students have enrolled in the registered Alumni Association of the College.

### Link of Alumni Form:

<https://forms.gle/e1vzu2aLCCmSVNUa6>

### ANALYSIS:

- 62% alumni stated that they got chance to participate in extension, extracurricular and co-curricular activities organized in the College during their tenure.
- 91.5% alumni stated that the teaching staff extended co-operation to them during their college days.
- 85.9% alumni stated that the non-teaching staff cooperated with them during their study period.
- Alumni stated that the College provided the following facilities to the students:

#### No. of Alumni

Potable Water	–	66
Washrooms	–	69
Common Rooms	–	50
Canteen	–	35
Library	–	48
Playground	–	41
Parking	–	46
Classrooms	-	46

- 66.2% alumni stated that they received guidance from the Career Counseling and Placement Cell of the College for advancement in career. 49.3% alumni stated that they got enough opportunities of placement.
- 54.9% alumni got training according to the requirements of the job market.
- Alumni shared their memorable experiences during their tenure including HLEP Certificate Course, Study Tour, Quiz Competition, NSS Activities, Sports Day.
- 73.2% alumni are interested in contributing to the College in the form of delivering Guest lectures, conducting motivational sessions and placement activities for the present students.
- The following suggestions were given by the alumni:
  - More number of washrooms
  - Safety and Security programs for girls
  - Maintaining discipline
  - Digital Laboratory
  - Campus Placements
  - Tree plantation and nurturing of saplings
  - Better coordination between administrative staff
  - Better facilities in Library
  - More cultural programs
  - Students' Help Desk
  - Students / College Katta where students can get together and interact with each other

- Development in the Arts Dept.

### **ACTION TAKEN REPORT:**

1. The College has decided to reach out to more alumni and ensure their registration and contribution in the development of the college.
2. Canteen facility is available for the students, teaching and administrative staff.
3. 11 MoUs have been signed with companies, NGOs and academic institutions for training and placement activities. Now the students get more opportunities to be a part of the training activities.
4. 7 washrooms for girls and divyangjan are under construction.
5. 2 Self Defense Workshops were conducted for the students. 2 interactive sessions on Cyber Crime and Laws concerning women were conducted in 2021-22.
6. A discipline committee was formed in the academic session. Students of SQAC are nominated in the committee.
7. Plans to create digital laboratory are under consideration.
8. The Training & Placement Cell is asked to organize more Placement activities in the coming session.
9. The suggestion regarding green initiatives of the alumni was informed to the Nature Club of the College.
10. Training programs for administrative staff and library staff will be arranged in the coming sessions.
11. Renovation of library building is under consideration. Support staff for maintenance of books and journals has been employed.
12. The cultural cell of the SQAC is asked to organize more cultural programs in the next academic session.
13. A dedicated Students' Help Desk has been started since two years and College Katta will be started from the next session.
14. The HoDs and Coordinators of Arts faculty are asked to submit their plans for the next academic session.



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